

Succeeding as a Supervisor

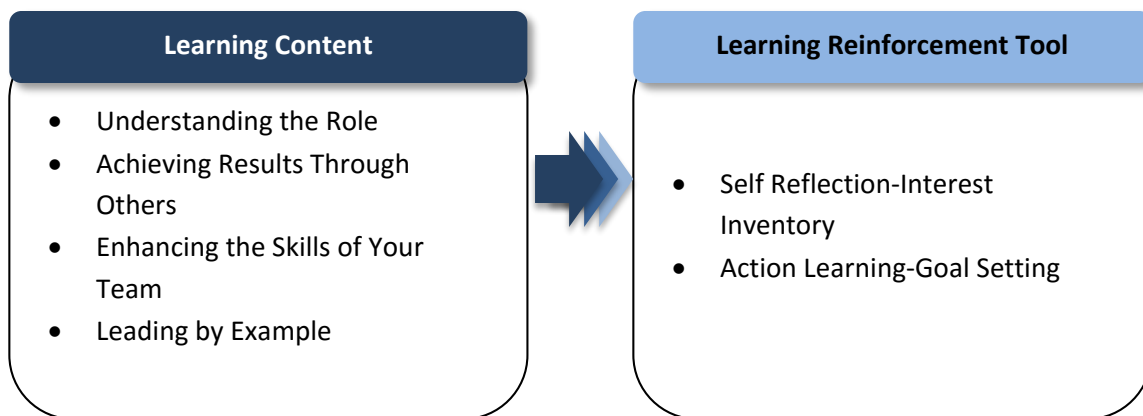
Supervisors are a critical link to enhancing the productivity and performance of the whole team. Understanding what it means to supervise and what is expected of them in their role will help supervisors develop the skills they need to succeed.

This program builds skills and confidence by providing supervisors with specific tools and techniques they can implement “in the real world” and then time to develop a specific action plan to implement them back on the job.

Program Outcomes

- Identify the core skills of supervisory success
- Use key supervisory skills to develop operational excellence
- Use techniques that empower others to take action
- Exemplify the behaviors of trust and effective communication to build team commitment

Learning Process



Program Length 8 Hours

Case Study

A recent Global Corporate College client used this program in conjunction with several other courses to create a comprehensive training program for high potential employees who had been identified as ready to move into a supervisory role. For this application, focus was on helping participants evaluate their true level of interest in supervision and then create an individual learning plan.